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| I am enthusiastic, self-motivated and a reliable hard worker. I am sociable, work well with others in a team and have experience working in a retail environment and dealing with customers. Currently, I am looking to continue building my professional skills and gain a diverse range of experience. |

# Experience

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| April 2023 – To datestore Colleague, Tesco esso express, CREWEAs a Store Colleague at Tesco Esso Express, I handle a variety of tasks to ensure smooth daily operations. These include:Assisting customers at checkout and offering a high standard of customer service.Restocking shelves, ensuring displays are neat, organized, and fully stocked.Managing deliveries and ensuring stock is processed correctly and efficiently.Maintaining cleanliness and safety standards within the store.Flexibility in adapting to different roles as needed, including additional shifts and tasks based on store demands.August 2022 – April 2023Team member, NEXT, CREWEI held a hybrid role, working shifts in both the front and back and adapting my position to meet demand. I handled:Shopfloor: working tills, customer service, stock replenishment, shopfloor recoveryLipsy: Processing returns, transferring stock, folding, and packing.Parcel Room: sorting parcels, dealing with lost parcels, transferring overdue parcels.My job included filling in roles wherever needed and being open to quick changes and adjustments in my tasks. I was flexible with my hours and was happy to work additional shifts. During my contracted shift on Saturday, I also held the responsibility of overseeing stock transfers, and ensuring all stock that had gone missing from the point of customer return to the loading bay, was found and transferred out.18th – 22nd July 2022Bentley work experience, Bentley motors, CREWE I spent a week in the sales and marketing department, learning about different people’s roles and how they contributed to the business. Throughout the week I sat in on multiple meetings, gave presentations and completed office work on a 9 – 5 working week schedule. January 2019 – December 2021Paper delivery boy, mccoll’s Gainsborough Road, CREWE Delivering consistent and punctual service to 20 customers 5 days a week. Covering additional shifts (weekends) as requested. I received good feedback from my customers and was a responsive and reliable employee. I learnt the discipline of waking early to deliver consistent service. |

# Volunteer work

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| September 2019 – February 2024PA Sound Desk, WSCF, CreweResponsible for operation of a complex PA system with multiple microphones for voice and band, and over 20 audio channels, on behalf of a church of 150 members. After receiving training for one year from a PA expert, I now operate the system single-handedly once or twice a month for the main Sunday service. This requires me to liaise with leaders and band members and respond rapidly to resolve any technical issues and meet the additional challenge of a hybrid event with audiences attending in person and online simultaneously.June 27th – july 8th 2022National Citizenship Service, Colomendy, Wales and Sea cadets, creweI spent two weeks on the NCS program working as a team to give presentations, do charity work and learn vital skills such as CPR and body language. I spent the first week doing team building activities and learning new skills. On the second week I organized a social action project with my team for the community. I called local charities and the park to organize a sponsored run/cycle and to find out exactly what items they needed, then on the day, I went 15km. We hosted a donation page on the GoFundMe platform and raised £150 for St Paul’s foodbank (a local foodbank). |
| September 2017 – 2020Fusion, WSCF, crewe Volunteer member of the leadership team, planning and running an afterschool club. Shared responsibility with an adult helper every week for a group of 10-15 primary age children. Leading activities and operating technical equipment on behalf of the entire youth club of 80-100 children every Friday night. I learnt how to lead others and manage a group of children. |
| September 2017 – 2020The Ark, WSCF, crewe Volunteer leader of a holiday club for primary aged children, twice a year for 6 hours a day, for a week. Similar responsibilities to “Fusion” above. This involved giving up my own holidays to help younger kids in my town. |

# Education

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| September 2017 – June 2022Sixth form college, Brine leas, NantwichI Have achieved the grades AAAAB:A – Maths, Computer Science, Physics, Extended ProjectB – Further MathsSeptember 2017 – June 2022Secondary Education, Alsager School, AlsagerI have achieved:9 - Maths, Engineering (Actual grade L2D\*, equivalent of a 9)8 - English Literature, Biology, Physics, Chemistry, Computing, Further Maths7 – French, Religious Education6 - English Language |
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# Other Skills

I enjoy cycling and practical tasks / DIY. I am handy with a computer and can use 3D modelling and animation applications such as “Blender”, and music creation tools such as “FL Studio”, which were both self-taught. I am quick to pick up skills, and enjoy building, repairing, and upgrading PCs. I have achieved a grade 2 distinction in piano and am currently learning the drums and am playing at a grade 3 level. I have also passed my driving test.